



Illinois Valley
2016-2017 Annual Report
Helping People, Changing Lives

223

Illinois Valley

Letter from the Executive Director

Mission

Illinois Valley Economic Development Corporation is organized as a charitable and educational organization that exists to serve the community, through programs to assist low-income, disabled, elderly, and individuals and families in need. IVEDC acts to receive, plan, coordinate, and administer Federal, State, Local and private resources towards education, employment and training, housing, energy, food and nutrition, developmental training, transportation, resource coordination, and other such related needs. IVEDC shall be a catalyst and advocate for the interest of its clients in order to improve lives and enrich communities.

Vision

Providing a broad range of individual and family services, designed to change lives, increase self-sufficiency, embody a spirit of hope, improve communities and make our service area a better place to live.

Promise

Community Action changes peoples lives, embodies the spirit of hope, improves communities, and makes America a better place to live. We care about the entire community, and we are dedicated to helping people help themselves and each other.

Board of Directors

Macoupin County

Ruth Pomatto
(Treasurer)

Cathy Petrak

Tammy Normand

Edward Lubratt

Nate Rush

Greene County

Linda Davidson
(Chair)

Joe Nord

Joyce Clark

Debra Hoots

Cara Naville

Tim Moulton

Jersey County

Howard Landon
(Vice Chair)

Pam Heitzig

Mary Kirbach

Margaret Bierman

Maria Thornton

Richard Lott

Calhoun County

Ruth Johnson
(Secretary)

Heiderose Siemer

Larry Wieneke

Pamela Fisher

Kathy King

Al Parker



Illinois Valley Economic Development Corporation (IVEDC) thanks you for taking a moment to reflect upon our communities. IVEDC has the responsibility to plan, partner, and implement programs and resources to empower individuals and families with tools to become contributing members of our community. As we embark on a new fiscal year and reflect upon the past, we are keenly aware of the need to invest in those we serve.

IVEDC is grateful for the dedicated support of our board members, staff, and many partners for the opportunity to lead our community in meaningful ways.

As an active member in the Illinois Association of Community Action Agencies and the national Poverty Fighting Network, IVEDC is entrusted with federal, state and local funds that allow us to make an impact on at risk children, seniors, individuals with developmental disabilities, families and communities. Providing results in four (4) Central Illinois Counties with approximately **160 employees and total revenue of approximately \$8 million**, IVEDC has created partnerships that are beneficial to our service area. Through rigorous monitoring, our funding partners have validated that we are a highly accountable agency. Our Board consistently maintains and engages tripartite representation; our processes and policies are current and considered best practice; our use of information systems and technology is expanding; we continue growing our media presence and finding new ways to spread the word about our value to the communities we serve. As a comprehensive, results driven non-profit organization, IVEDC embodies the community action spirit of "helping people, changing lives." We hope you find this annual report a catalyst for dialogue and inspiration to join us in our call to action.

Tracey W. Kreipe
Executive Director



Linda Davidson, Board Chair

Community Services Block Grant

What is CSBG?

Enacted by Congress in 1981, the Community Services Block Grant (CSBG) offers information, referral, and assistance in securing services from a wide range of social, economical, health and welfare programs available to the low-income, elderly, and other disadvantaged individuals and families.

CSBG offers various activities aimed to have a measurable and possible major impact on the causes of poverty in our local community.

The goal is self-sufficiency – As every situation is different, the flexibility of CSBG funds is instrumental in being able to help with needs specific to each individual or family.

What is ROMA?

Results Oriented Management and Accountability is a comprehensive performance-based management system.

CSBG activities are set up with the ROMA model as closely as possible, and CSBG Work Programs are designed with specific outcomes in minds. The CSBG program met most of its goals for this program year.

In conjunction with CSBG

Emergency Solutions & Homeless Prevention - Funding from the Department of Human Services, Health & Human Services, and from the Emergency Solutions Grant, funds the operation of a 'Homeless Prevention Program' that allows IVEDC to assist households in 'near homeless/homeless' situations with the provision of rental assistance and case management.

HUD Transitional Housing - As part of the South Central Illinois Continuum of Care, a 17 county area (continuum) established with HUD (U.S. Dept. of Housing and Urban Development) funds to assist in the provision of services to homeless individuals and families, we are able to provide services for 'transitional' housing (long-term assistance) for the homeless in our 4 county service area.

Emergency Food and Shelter - IVEDC administered funding for the National Emergency Food and Shelter Program for all our counties. These funds assisted individuals and families with food and rental assistance.

Benefit Access - This service helps seniors or persons with a disability to apply for a Ride Free Transit Card or a discount of their license plate renewals.

Senior Health Insurance - SHIP provides health insurance counseling through the Illinois Dept. on Aging to educate consumers on Medicare Insurance, Savings Applications, Extra Help Assistance, and to answer questions.

CSBG funds help individuals and families where other programs fall short, when funds have been exhausted, and with services for which there is no other assistance available.

CSBG Core Services

Job Placement/Development and Employment Projects – 18 individuals served

Provides employment through education services to generate jobs.

Employment Generating Projects – 20 individuals served

Operation of a Cardboard Recycling Project and a Craft Project for adults with disabilities.

Other Employment Projects- 5 individuals served

Provides transportation assistance for employment and educational purposes.

Education – 5 individuals served

Scholarships are available to assist with financial assistance for income eligible college students.

Emergency Assistance – 173 individuals benefited

Provides emergency services to help participants in a crisis situation. (i.e. rental deposit, back rent, water deposit, car repairs, food and clothes vouchers, etc.)

Senior Services – 36 individuals benefitted

Includes operation of a senior services project to supplement and enhance elderly programming within in the agency.

Family Development/Intervention for Family Stabilization – 54 individuals served

Provides long-term case management and family development services to income eligible households.

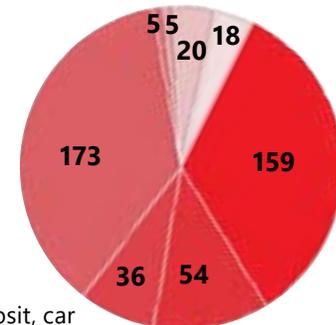
Information and Referral - 159 individuals served

Working with community partners throughout our service area, we can counsel and direct our clients to proper resources.

Over 470 services were provided to individuals and families this year.

CSBG Success Story

Miss. C is a single mother of 2 small children. When Miss. C came to us she was receiving TANF each month as her only source of income. Miss. C and her children were living from house to house and did not have the resources to obtain stable housing. During the course of the program year, Miss. C was able to get into income based housing and she was able to purchase a vehicle. Miss C is now finishing her Certified Nursing Assistant Certificate and was able to find a full time job while finishing her schooling. Mrs. C has made significant improvements toward being self-sufficient and plans to continue her schooling once she has completed her certificate.





What is Head Start?

The Head Start program serves 242 children aged birth to five providing high quality center based and home based educational, nutritional, social, emotional and special needs services.

The program currently operates seven center locations, with 12 classrooms, and three home visiting teachers.

Head Start offers a unique whole child/whole family program design with a delivery system that includes local programs, national standards, monitoring, professional development, and family engagement.

242 children are served throughout Macoupin, Greene, Jersey, and Calhoun Counties through either the Center-Based or Home-Based option.

44,437 breakfasts, lunches and snacks were served to Head Start children.

34 children received needed disability services.

985 persons provided volunteer services to the program; 320 of these individuals were current or former Head Start parents.

182 children were transported by IVEDC's fleet of 13 buses.

35 Parent-Child activity events and 36 parent meetings were held.

Promoting Child Health

223 received immunizations

197 completed dental exams

76 children received restorative dental care

35 children achieved a healthier weight



Measure and Assess To Assure High Quality Outcomes!

Teacher Child Interactions

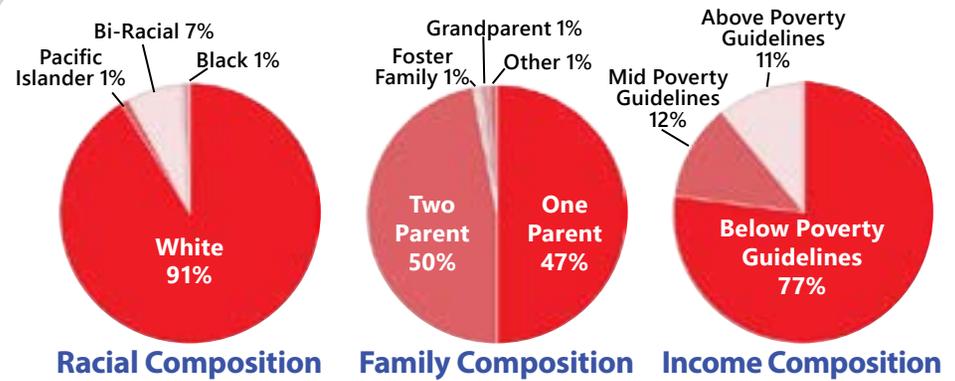
The program utilizes CLASS (Classroom Assessment Scoring System) to assess teacher child interactions. This is the same assessment used by the Office of Head Start during monitoring reviews. Currently, the program has three trained and certified observers.

Child Outcomes

Preparing our children for successful entry into kindergarten is key to Head Start. The program collects on-going assessment data of children in the areas of Social Emotional, Physical, Language, Cognitive, Literacy, and Mathematics.

Family Outcomes

The program measures a family's self-sufficiency skills and works with them in areas needing improvement, such as mental health, insurance status, education, food accessibility, employment, living arrangements, etc.



Energy Assistance

Energy costs place a severe and continuing strain on a household's budget. This can result in a family being forced to make agonizing decisions regarding which bills to pay and which necessities to survive without. Energy services help to alleviate this burden.

Low Income Home Energy Assistance Program

The Low Income Home Energy Assistance Program (LIHEAP) is designed to assist eligible low-income households afford the rising cost of their energy bill. Eligible households can receive assistance in one of two ways:

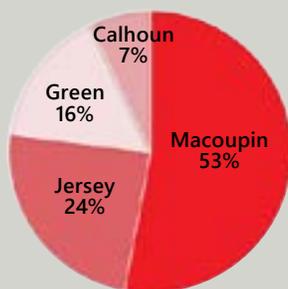
One-time Benefit: The amount of payment is determined by income, household size, and fuel type(s).

Payment plan (PIPP-Percentage of Income Payment Plan) – Clients are required to pay 6% of their gross income toward their bill with the remainder of their budget billing paid by the program (Ameren customers only).

Additional LIHEAP Services

- Reconnection Assistance may be available if a household is disconnected from their heating source and/or a delivered fuel supply is at a minimal level.
- Repair or replacement of inoperable furnaces for eligible home owners.
- Referrals, outreach, and energy efficiency counseling

Combined Assistance by County



Type of Assistance	Number of Households	Funds Expended
One-Time Benefit	2729	\$1,441,543
PIPP	372	\$281,328
Reconnection	536	\$222,632
Furnace	8	\$26,911

Through the Ameren Cares grant, IVEDC was able to provide assistance to households with someone 65 or over towards their Ameren bill to offset the high electric bill due to extreme temperatures.

2016 Priority Enrollment Periods:

September: Seniors, Individuals with Disabilities

October: Households with children under the age of 6 years or disconnected

November: All other eligible households



Weatherization Program

The Weatherization Program helps reduce energy costs for low-income families by improving the energy efficiency of their homes while ensuring their health and safety.

Services include:

- Air sealing
- Attic and wall insulation
- Furnace repair and replacement
- Electric base load reduction (lighting, refrigerators, freezers, air conditioning units, and window and door weatherization)
- Carbon Monoxide Detectors, Smoke Alarms, and ASHRAE 62.2 compliant continuous-run exhaust fans to prevent indoor air quality problems

Funding is provided through the Illinois Dept. of Commerce and Economic Opportunity, U.S. Dept. of Energy, and U.S. Dept. of Health and Human Services.

This program year, we were able to increase the amount put into a home, thereby providing improved results for the household's energy efficiency.



29 Homes Weatherized

Calhoun County.....	4
Greene County.....	5
Jersey County.....	6
Macoupin County.....	14

Average cost per home: \$12,040

Testimonials

"James and Samantha live in a small town with their 4 children. The family had gotten very behind on their utility bills and even though James is now working full-time, they were unable to get caught up on their arrearage. LIHEAP has helped James and his family keep their utilities connected and get caught up on their back bill. LIHEAP allowed James and his family to have the heat and electricity needed during the frigid winter weather."

"Once installed, energy-efficient weatherization measures continue to save money and energy year after year and increase household incomes so funds can go towards key living expenses." U.S. Department of Energy



Our Senior Services include In-Home Care, Nutrition, and Transportation programs for those 60 and over.

In-Home Care

Our Senior In-Home Service Program is funded through the Illinois Department on Aging. IVEDC has been providing these services for over thirty years in Jersey, Greene, and Macoupin counties. In-Home Care is a cost-effective alternative to facility-based care and provides seniors with security and independence. Care plans are developed based upon individual needs and services are provided in the frequency designed.

Personal care, daily living tasks, and support services may include:

- Medication reminders
- Bathing
- Dressing
- Grooming
- Housekeeping
- Laundry
- Meal preparation
- Errands and transportation

In-Home Care Aides

Our In-Home Care Aides are often the client's link to community programs and services which can provide financial or material assistance, social engagement, and recreational activities on which they greatly depend.

Staff are held to standards that provide consumers and their families with confidence and peace of mind. Our process includes:

- Background checks
- Training – pre-employment and continuing
- Required quarterly meetings
- Home visits
- Satisfaction surveys
- Assessments

Home Care Aide, Casey Wisner, was recognized at the Mary I Hill Homecare Awards Luncheon. Pictured l-r: Amy Penzotti, Home Care Supervisor; Mary I Hill, Casey Wisner.



Clients.....130
In-home Staff.....40
Monthly hours of service.....2595



Nutrition and Transportation

With funding provided through the Area Agency on Aging, we provide nutrition services to individuals 60 years and older. Both congregate and home-delivered meals are designed to provide at least 1/3 of the recommended daily nutritional needs of senior citizens.

The **Senior Centers** provide a delicious meal in a group dining atmosphere, which also provides healthy stimulation for body and soul. Seniors enjoy themed lunches, such as Cinco de Mayo and First Day of Summer Picnic, and activities such as educational presentations, exercise classes, games, etc. Meal sites are located in Carlinville, Palmyra, Grafton, Jerseyville, Carrollton, Brighton, and Benld/Gillespie area.

Our **Meals on Wheels Program** delivers meals throughout Jersey, Greene, and Macoupin Counties to those seniors who are unable to attend one of the meal sites. This service is a lifeline for those homebound and those just coming home from hospital or nursing home stays. Seniors receiving home delivery appreciate the added benefit and security of someone regularly checking on them.

Transportation services are provided in Greene and Jersey counties in collaboration with Tri-County Rural Transit. Seniors may call to schedule transportation service for medical appointments, rides to meal sites, shopping, personal care appointments, etc.

Nutrition Services **Congregate Meals.....16,683**
 Home-Delivered Meals...45,587

Transportation **6,306 Units**

Volunteers and supporters make this program possible. Most of our centers are provided by and supported by the cities and senior groups where located. Without this local support, our Senior Citizens Program could not operate.

Kathy Malloy was awarded the prestigious Dorothy S. Kimball award by the Area Agency on Aging for Lincolnland. Kathy has been a strong advocate for seniors throughout her 42 years with IVEDC. Pictured: Malloy and AAA board member Bill Meyer



Rehabilitation Programs

Program Goals

IVEDC operates two Rehabilitation Centers, located in Jerseyville and Gillespie, which provide daytime programs for adults with developmental disabilities who reside in or near our service areas. The program is open for services Monday through Friday throughout the year, and transportation is offered to and from the sites.

The main objective is to help participants perform at their highest ability through the development of social, recreational, educational, vocational, and independent living skills training. Staff assist and encourage participants towards their personal goals within the least restrictive environment.

Each facility provides an attractive environment that includes classrooms, work areas, kitchen areas, and multipurpose rooms. Classrooms are divided into skill levels and are equipped accordingly. Recreational activities include holiday parties, lunch/shopping trips, park outings, bowling, movies, and entertainers. Mini-Olympics and Special Olympics are greatly-anticipated events.

Enrollment	125
Jerseyville	59
Gillespie	46
Home-based	20



Work Opportunities

Those who are able and want to work find a tremendous sense of accomplishment in earning their own paycheck. Work opportunities are available in the areas of recycling, grounds keeping, janitorial, crafts, and piecework. We welcome the community to consider our participants for certain tasks or services.



Individual Goals

Individual goals are assessed annually with the participant and their "team," which normally includes a Qualified Intellectual Disabilities Professional (QIDP), nurses, parents/guardians, social workers, staff from their home/program, etc. In addition, success is measured through satisfaction surveys to participants, community organizations, parents/guardians and through in-depth reviews by the Dept. of Human Services; these scored extremely well, ranging from 98-100% positive.



Department of Transportation

IVEDC contracts with the Illinois Dept. of Transportation for provision of services and related supplies to maintain the Coalfield Rest Area on Interstate 55. This provides a year-round employment opportunity for sixteen participants from our Gillespie facility, who perform janitorial and grounds keeping duties.



Tri-County Rural Transit



What is Tri-County Rural Transit?

Tri-County Rural Transit provides affordable and accessible transportation, partnering with surrounding areas transportation providers to promote independence and self-sufficiency. In cooperation with Jersey, Greene, and Calhoun County Boards, IVEDC began administering the program in April of 2016.

How We Do It

Illinois Valley utilized Medicaid Insurance to help 691 low-income individuals receive transportation to and from health care services at no cost to the individual.

Vehicles are equipped with wheelchair lifts to provide ADA (American's with Disabilities Act) compliant rides for individuals with disabilities.

We are seeking a Consolidated Vehicle Procurement (CVP) grant to increase our fleet of vehicles and update vehicles that are progressing in miles and mechanical issues.

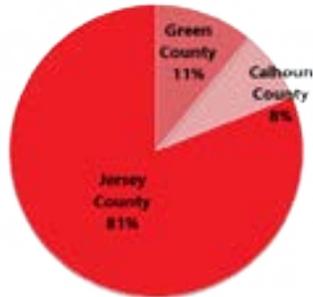
Jersey Community Hospital, the Jersey County Summer Food Program, and IVEDC Rehabilitation Program contract services to Tri-County Rural Transit. "It makes sense to use TCRT for our transportation; it is much less costly than operating our own vehicles."



Senior Rides: 4,762 trips

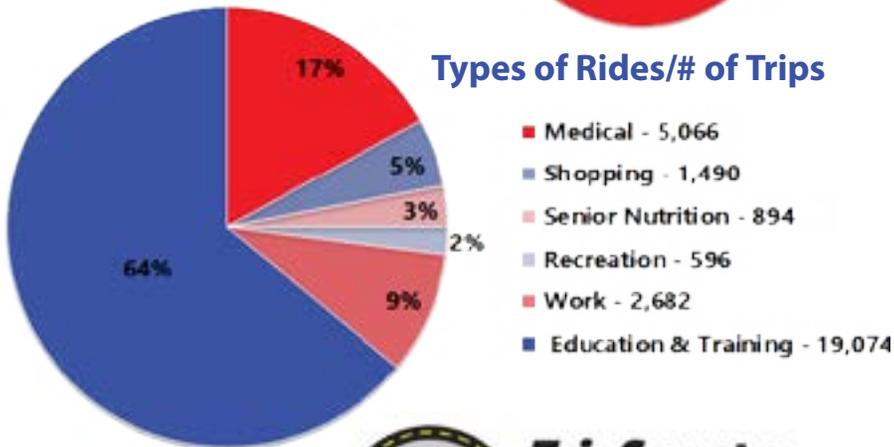
Our Vehicles drove approximately 153,230 miles during the 2016-17 program year, approximately 620 miles per day.

Rides by County



In our first full year of operation, 29,802 trips have been provided.

Types of Rides/# of Trips



Testimonials

"All staff, whether on phone or in person, have been exceptional to me. Thank you for your service!"

"It is very much needed. I wouldn't have any other way around."

"The transportation is very helpful. I am physically handicapped and they load my walker and help me get in. I am very grateful for their help."



Unaudited Statement of Activities

For the Year Ended June 30, 2017

Revenue:	Unrestricted	Temporarily Restricted	Total
Federal grant revenue	\$ 4,355,000	\$ -	\$ 4,355,000
USDA reimbursements	180,529	-	180,529
Total federal revenue	4,535,529	-	4,535,529
State grant revenue	1,538,694	-	1,538,694
Other grant revenue	61,327	-	61,327
Fee for service revenue	1,758,424	-	1,758,424
Program income	259,215	-	259,215
Interest income	40,155	-	40,155
Donations	6,308	-	6,308
Other income	7,745	-	7,745
In-kind contributions	122,889	-	122,889
Total revenue	8,330,286	-	8,330,286
Expenditures:			
Energy programs	\$ 2,441,695	\$ -	\$ 2,441,695
Head Start programs	1,787,811	-	1,787,811
Rehabilitation programs	1,306,402	-	1,306,402
Senior programs	1,186,438	-	1,186,438
Housing programs	43,690	-	43,690
CSBG programs	216,525	-	216,525
Transportation program	192,829	-	192,829
Other programs	57,974	-	57,974
Total program services	7,233,364	-	7,233,364
Management and general	871,173	-	871,173
Total expenditures	8,104,537	-	8,104,537
CHANGE IN NET ASSETS	225,749	-	225,749
NET ASSETS - BEGINNING OF YEAR	4,886,394	1,768,727	6,655,121
NET ASSETS - END OF YEAR	\$ 5,112,143	\$ 1,768,727	\$ 6,880,870

Incorporated in 1966

Not for profit

Community Action Agency

This agency designation was created as a result of federal legislation passed in 1964 as part of the Economic Opportunity Act – one of the “Great Society” initiatives

Board has Tri-partite Representation

- 1/3 Local Government
- 1/3 Private Groups/Interests (Lions Club, United Mine Workers, Blackburn College etc.)
- 1/3 Participants of agency programs

Service Area

Macoupin, Jersey, Greene and Calhoun Counties

Offices in each county

Administrative Office is located in Gillespie

Employs approximately

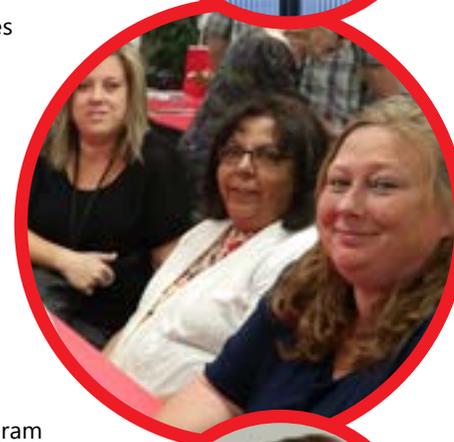
160 individuals

(full-time and part-time)

Largest Programs

- Low Income Home Energy Assistance Program
- Rehabilitation
- Head Start

Approximately 4,300 households and 9,500 clients served annually





Tracey Kreipe

Executive Director



Ann Woods

Assistant Director



Lynn Petrelli

Chief Fiscal Officer



Stephanie Stahlhut

CSBG/LIHEAP
Coordinator



Steffani Verduin

Head Start Director



Tom Brown

Weatherization
Coordinator



Andrew Hetzel

Assistant Program
Director
Rehabilitation
Programs



Kim Costello

Senior Services
Coordinator



Lacey Miller

Transportation
Director

County

Programs

Address/Phone

Calhoun

All Programs

818 S. Park
Hardin, IL
(618) 576-2218

Greene

All Programs

320 5th St.
Carrollton, IL
(217)942-6824

Jersey

All Programs

Joseph Susnig Civic Complex
405 Mounds
Jerseyville, IL
(618) 498-9521

Senior Citizens

Joseph Susnig Civic Complex
804 E. Franklin
Jerseyville, IL
(618) 498-3483

Macoupin

All Programs

Administrative Office
223 S. Macoupin St.
Gillespie, IL
(217) 839-4431

Rehabilitation

212 and 217 Walnut
Gillespie, IL
(217) 839-2195



Illinois Valley Economic Development Corporation

Administrative Office

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www.ilvalley-edc.org
(217) 839-4431

